

Cardiff Met, QAA and National Economics University Working Together on project 'Fostering a Culture of Quality at NEU'

The British Council funded project, 'Fostering a Culture of Quality at NEU', sees a cross-Cardiff Met team working with TNE partner, National Economics University (NEU), based in Vietnam, to support their quality assurance and quality enhancement processes. The project is also supported by the UK's Quality Assurance Agency.

The project team have been busy in recent weeks, with visits to both Hanoi and Cardiff. This follows a significant scoping activity that took place in December and January, with staff and students at NEU surveyed on their perception of learning and teaching and the skill sets that employers require of graduates.

At the end of February, a Cardiff Met team from the Quality Enhancement Directorate, School of Management and International and Partnerships Office travelled with Fiona Crozier, Head of International at QAA, to Hanoi, Vietnam. The delivery of workshops on quality assurance and quality enhancement provided an opportunity for sharing innovative teaching practices and further enriched the partnership between the two universities.

Following this, the NEU team shared their experiences in a joint presentation with Dr Nicola Bolton at Cardiff Met's Partner Conference at the beginning of March. The presentation provided partners with food for thought on collaboration opportunities that are mutually beneficial for partnerships and create positive impact within universities and the global higher education sector.

The project will now move on the next phase, using the outcomes of the workshops to implement a change project within NEU, before delivering the training to staff from universities across Vietnam and developing a toolkit for national use.

The project has created a real buzz in both universities, providing opportunities for mutual capacity building and cultural exchange.

Prof Anh Huu Nguyen, Dean of School of Accounting and Auditing at NEU said of the project, "In our university, quality assurance always comes first. It is not new but still remains a big issue in many higher education institutes in VietNam. This project will benefit NEU as well as other institutes in Vietnam to assure and enhance the quality of our learning and teaching activity"



At the end of the two day workshop in Hanoi, NEU and Cardiff Met staff designed t-shirts to convey what quality assurance and quality enhancement means to them



Not even the pavement traffic jams caused by Donald Trump's motorcade could stop the team from experiencing the highlights of Hanoi!



Staff from NEU and Cardiff Met share their experiences of the training workshop at Cardiff Met's partner conference, 8th March 2019.